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Issue 86

The Swimming Pool

**Newsletter for the
SWIMS Network**



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SAS (Specialty and Associate Specialist) Doctors' Conference – 10-11 May 2016

Theme: "Succeeding in Challenging Times"

This year Laura Coysh and I attended to represent our NHS libraries round the region and share the marvellous array of resources we have available for this 'special' group of clinicians. The conference was held at the Holiday Inn, Plymouth this year, so was on Laura's library home turf this time! We both found more of our own users attending this year than last year (held in Bristol).



Laura with the library display

We work closely with our local tutors to ensure that we provide content to reflect the professional needs of the SAS doctors. In addition to which, this group often have study days towards their CPD so are an easy group to target and advocate for our library services.

So, PLY has been given funds from their local SAS development fund in the last couple of years to spend on books – this year's chosen titles can be found at <https://discoverylibrary.files.wordpress.com/2015/11/books-sas-nov-151.xlsx> Alongside which; EXE has also benefited with some funding in recent years although we have been advised that there will be very little if anything this financial year. Along with print titles we also invested in a three year rolling contract with OUP where we can pay each year - we have 30 ebook titles for them – <http://bit.ly/EHLOxfSpecHbks>

I found the conference especially encouraging that most of the doctors I spoke to were already registered with their home library as well as using their NHS OpenAthens resources fairly regularly. All admitted they could make more use of these valued resources but found that time is always too short. UpToDate and Dynamed Plus were recognised so our message is getting through!

We used the new generic NHS libraries banner (pictured right) and the accompanying leaflets. I certainly felt we presented more of a joined up library identity this year and therefore the doctors could identify more readily with us. Both days of the conference were jam packed with content but I think we had managed to speak to around two thirds of the attendees by the end of the second day. We fielded a number of Athens queries, located specific articles for some individuals and Laura arranged some training for one of her local departments as a result of one coffee break discussion.



As always the organisers – Peninsula Deanery – were grateful for our presence and displays which were mentioned at the opening of the conference. A copy of the conference programme is available on request from Laura and I for those that are interested.

Laura took along some books that related to the topics to be discussed and she lent them to users from other libraries via seamless borrowing. The books of most interest to the attendees were around practitioner burnout and building resilience and we have looked to add book stock in this area following the conference.

Pam Geldenhuys
Acting Library Manager
Royal Devon & Exeter NHS Foundation Trust (EXE)

Librarians at the “cutting” edge!

This month senior library assistant Chloe George and myself spent a few hours promoting library services to our colleagues who work in Theatres. Chloe has forged a great relationship with the practice educator in the department who asked us to come along to explain to staff the support we offer for revalidation.



To our delight/horror, we were told that we would have to wear scrubs. So decked in our blue scrubs and crocs we ventured into a world within a world, thankfully the actual theatres were off limits and not a drop of blood was in sight! Armed with our library banner, iPad, and freebies we strategically placed ourselves by the microwave in their staff room. It was a fruitful few hours as we were able to

- recruit new library members
- sign up staff to KnowledgeShare current awareness bulletins
- sign up staff to British Journal of Healthcare Assistants table of contents alerts
- promote our yearly 6 book challenge
- arrange library revalidation training sessions

The visit reconfirmed to us that

- Good relationships with key staff are crucial to outreach
- It is not good PR to impose yourself on staff who are not interested
- We need to do more to help staff who do not have the time to access and use evidence
- Freebies are always a hit

Lisa Riddington
Library Services Manager
Gloucestershire Hospitals NHS Foundation Trust (CGH/GRH)

A whirlwind tour

As part of my graduate traineeship I've visited a number of NHS libraries and others in the public sector. Recently I travelled up to London for a crash-course in membership and specialist libraries, visiting five in just under three days (plus the British Library).

Day One: I started my tour with a trip to the British Library. There I joined fourteen other CILIP members on a tour of the building. And what a building! Highlights included the King's Library collection and items from the Asian and African Studies special collection. Specifically: Nazi propaganda, a humorous ship newsletter featuring Victorian-era jokes, and a Judaeo-Persian manuscript written in Hebrew.

Our tour included a trip to the basement stores. Only when walking through this never-ending maze of rooms did I realize the full extent of the British Library. When we were down there, we could also hear the tube overhead. It was very unnerving!

I truly appreciate how welcoming people in librarianship can be. Once the others heard about my plans for the next few days and my interests in general, many extended invitations to visit and all were supportive and encouraging.

Day Two: After a night of torrential rain and lightning, I braved the flooded underground to go to the London Library and Chatham House. Two very nice graduate trainees showed me around the London Library, which now occupies a top spot on my list of most beautiful places. One of my favourite things was their collection of small books; however it's hard to choose just one. I could have spent days wandering around admiring all of the treasures and oddities housed here.

Next I popped over to Chatham House. A world-famous international affairs think tank, I had only previously heard of it in the context of the Chatham House Rule. (See editor's note below.) However, it was nothing like what I imagined. Instead of being shrouded in mystery, it is a lovely light/airy building busy with scholars and meetings. And the staff cafeteria was great!



(L-R): Royal Society of Chemistry; Royal Astronomical Society

In the afternoon I visited three of the Burlington House libraries: the Royal Astronomical Society, Royal Society of Chemistry, and Royal Geological Society. These are very grand, and all are "bigger on the inside." Each has a unique character corresponding to its purpose. For example, the Geological Society's helpdesk is made out of different types of rock while you can watch the planets go by when riding the Astronomical Society's lift. In these

libraries I met some of the most passionate staff, and saw some of the most specialized content.

Day Three: My final visit was to the Royal College of Nursing. The building was recently refurbished which has resulted in a fun and vibrant interior. As well as study spaces and

meeting rooms, the library also featured an archive and exhibition spaces. These included “The Voice of Nursing: Celebrating 100 years of the RCN” and “The Right Sort of Women: Nursing Founders.”

Unfortunately my afternoon visit was cancelled due to the flooding. However, this didn't deter me from visiting some museums in my own time! All in all, it was a very informative week. I'd like to say a big thank you to my manager for arranging this trip, and all the libraries that graciously hosted me.

Jessica Lorimer
Graduate Library Trainee
Torbay and South Devon NHS Foundation Trust (TOR)

Editor's note: for those that have not come across this before, the Chatham House Rule is that meeting participants can freely use the information gained, but cannot reveal the identity or organisation of the speakers.



#UKMedLibs

The next chat on Tuesday 19th July at 8pm will focus on Knowledge Management. Sue Lacey Bryant leads the discussion and we will cover what KM means to us, what approaches we are using, and, the best ways to utilise KM. The more the merrier – come and let us know what you think. Find out more on <https://ukmedlibs.wordpress.com/>

Informal CPD opportunities

There is a great deal of knowledge and expertise within the SWIMS network which services and individuals are very willing to share with colleagues.

The spreadsheet available at <http://tinyurl.com/gt97cco> is a first attempt at capturing the expertise and where it is available. There is a wide range of knowledge out there, from RFID implementation to grey literature, Twitter to proof reading, adding graphics in Word to managing EndNote and beyond so do dip into the resource and see if you can draw upon the skills of others.

Some services offer named individuals with the specific skills and knowledge, otherwise simply contact the service using the details provided in HLISD.

If you feel that you have skills to offer to fellow colleagues, do contact [Imelda Winn](#) to have your name and expertise added to the spreadsheet.

John Loy
Library & Knowledge Services Manager
North Bristol NHS Trust (SMD)

Did you go to the CILIP conference?
We would like to hear from you!

EAHIL 2016: Knowledge, Research, Innovation...

I was a lucky attendee and presenter at the 15th European Association of Health Information and Libraries Conference, held from 6-11 June in Seville, Spain (<http://www.bvsspa.es/eahil2016/>). EAHIL is an organisation for medical and health science librarians and information professionals working in Europe, and alternates between two formats, offering a workshop one year, and a conference the next, to deliver a wealth of content at friendly, inspiring events.

My attendance was funded because I presented a paper on the Thursday morning in an education-themed session (C1) to highlight the fact we are also mentors. Essentially; as outreach librarians working with nurses and allied health professionals employed by the Oxford University Hospitals NHS Foundation Trust, we sometimes develop a mentoring relationship with individuals when we meet them for 1-1s to help with modules or assignments. I wanted to highlight the skills involved, and ask European colleagues if they have similar experiences.

The conference took place from Wednesday to Friday. The three days consisted of a mixture of lectures (the opening lecture from the Spanish Former Minister of Health, the closing lecture by Remedios Melero about Open Science), parallel sessions on the themes of education, research, innovation, metrics, open access and technology, cooperation, and management and leadership. I recommend having a look at the programme page on the conference website to download individual powerpoint slides and the full text for most of the talks from the parallel sessions in particular: <http://www.bvsspa.es/eahil2016/programme-at-a-glance/>

I've now decided that the measure of a good conference is how much I can remember when writing up the report three weeks later, and how excited I get just thinking about particular sessions. There was something for everyone to get excited by in our world.

The headline finding was that systematic reviews are often published with poor methodologies and are poorly reported. This was the conclusion from Spanish, French and Swiss librarians who evaluated a set of systematic reviews and meta-analyses on a specific condition, and found that, for example, 68% of the searches were not fully described and transparent. This led to an EAHIL act which was put forward by Isla Kuhn at the EAHIL General Assembly meeting, and you can read more about this on Isla's blog: <https://ilk21.wordpress.com/2016/06/12/it-dont-mean-a-thing-if-it-aint-got-that-swing/>

There were fascinating information science presentations. For example, we should search PubMed as well as Medline for our NHS readers, especially for systematic reviews, as not everything indexed in the one makes its way to the other (Steve Duffy's presentation in session E7). Where accessible, we could consider searching Medline, Embase, Web of Science and Google Scholar for systematic reviews (Wichor Bramer's presentation, session E8). (This was controversial. Cochrane state the bare minimum for SRs as Medline, Embase and CENTRAL: See 6.2.1.1 in the Cochrane Handbook <http://handbook.cochrane.org/>).

The innovation sessions were also informative. Tom Roper told us about #ukmedlibs, the hour-long Twitter chat held monthly for medical librarians in the UK (session B2). Bob Gann reminded us of the bigger picture (as he is Programme Director for Digital Inclusion, NHS England) in that 20% of the European population have never been online, and have therefore never accessed online health information. A programme has been running for the last two years to teach digital health skills in libraries, care homes, homeless shelters, and other venues, with good results (session B3).

I also picked up tips about the value of using Tweetdeck at conferences, and the great idea to

add your twitter name at the start of your presentation so that participants can tweet about you and accredit you accordingly.

On the fun side: It was hot (up to 39 degrees), we had a full schedule, and the venue was perfect for managing 350 librarians from all over the world, keeping us hydrated with water bottles in the conference rooms, amazing breakfasts and lunches, and a swimming pool. Seville is a beautiful city, easy to navigate by bus or on foot (if you can brave the heat), with a fascinating history. I conclude my report by urging everyone to join EAHIL. It's free, it connects us to European colleagues, and you will be notified when the Journal of EAHIL is published: <http://eahil.eu/join-eahil/>.

Eli Harriss
Knowledge Centre Manager and Outreach Librarian
Bodleian Health Care Libraries (OXU:KC)

Network news

News from D08

On 14th June we waved goodbye and happy retirement to Library Assistant June Balbinski. Our new Library Assistant is Julian Hancock who works Mondays and Tuesdays at D08. Julian clearly enjoys working with books...he runs a bookstall on Portland the rest of the week!



Jill Buckland
Library Service Manager
Dorset County Hospital NHS Foundation Trust (D08)

New arrival...



The Discovery Library would like to congratulate Rachael and Will on the birth of their beautiful baby boy James Stewart. Born on Wednesday 1st June, weighing 8lb 7oz. We have been lucky enough to have a few visits (and cuddles) and all are doing well.

Abbie Evans
Librarian
Plymouth Hospitals NHS Trust (PLY)

New staff at HGM

We are pleased to welcome our new Library Manager/Outreach Librarian at the Horton Hospital Library, Carolyn Smith, who has recently joined us from Coventry University. Carolyn comes to us with a wealth of experience from Higher Education and the NHS. Carolyn will deliver services across the Horton Hospital as well as supporting remotely our University and NHS clients across all of our sites."

Donald M Mackay
Head of Medical Sciences and Health Care Libraries
Bodleian Health Care Libraries (OXU:JR)

An update on Sam's whereabouts

After 12 years at the library at the Great Western Hospital in Swindon, I decided that it was time to move out of land-locked Wiltshire and head closer to the coast. I shall miss the Swindon team hugely as I have many a great time with them – certain moments that spring to mind include that panic filled day when we thought that our entire W01 book stock had been wiped off OLIB!! (Fortunately it transpired that a simple code had been changed, and not by us! I am sure that Jenny T will remember that one.) Another more recent moment was being “ambushed” by the HR director and being awarded my STAR of the month in front of my academy colleagues – I was NOT expecting it and I am sure I looked quite confused and turned extremely pink with embarrassment!

I am enjoying settling in to the Hampshire library services even if there is so much information to take in – my new colleagues have been very forgiving of my tendency to ask seemingly random questions throughout the day. I must also take the opportunity to say thank you to Jo and June for their acting up job after Pauline left.

However, as to my whereabouts – I am just in the dark as everybody else as a typical week means that I could be in Southampton, Basingstoke, or Winchester on any given day of the week depending on what is going on. That said, I am keen to remain part of the editorial team of the Swimming Pool newsletter so do keep those submissions coming in – tell us of the good work you are doing!

Sam Burgess

Library Service Manager

Hampshire Healthcare Library Service (H04/H05/H18/H34 and a few more!)

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