

December 2015

Issue 80

The Swimming Pool

**Newsletter for the
SWIMS Network**



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Reflections of a mental health librarian

When I joined Avon and Wiltshire Mental Health Partnership NHS Trust (AWP) back in 2002 it was on a two-year fixed term contract, pump-prime funded by the then Strategic Health Authority. A lot has changed in 13 years.

Back in the day we only had the one library at Barrow, looked after part time by a medical secretary. Realistically if you weren't a trainee doctor there wasn't a lot for you, and you had to trawl through the card catalogue to find anything. Since then we've embraced e-journals and e-books, introduced SWIMS, and weathered the comings and goings around national services. I still have a much treasured NeLH T-shirt (ask the old guard.)

The AWP library empire now has four libraries, each bursting with resources for all professional groups, and staffed by qualified librarians. It has been great to be able to develop a library and knowledge service to meet the needs of a 21st century workforce. It's been especially rewarding to see library staff flourish in their roles; I'm very proud of all the team, past and present, and know that the service is being left in extremely capable hands.

I've been lucky enough to get involved in many partnership projects over the years, and am particularly proud of the new AWP website which launched in 2011. The BEST (Best Evidence Summaries of Topics) in Mental Health service <http://best.awp.nhs.uk/> is a terrific example of helping get evidence into practice, and the library team are a vital component in that process.

These days we spend a great deal of time wrestling with e-resources, so there is a certain irony in that a couple of my favourite projects both involved working alongside writers around the times their print books were first published.

I especially enjoyed working with Emily Maguire when her autobiography "Start over Again" appeared in 2010. As a thank you to the trust for supporting her through trying times soon after she moved to Bath, Emily performed lunchtime concerts for staff and service users, and we also used the events as a book launch. Emily is a delightful human being, she writes fabulous music, and these two days setting up speakers and amplifiers are probably the closest I shall ever get to being a roadie. I'm even quoted as a book reviewer on her website - <http://www.emilymaguire.com/>

A couple of years ago we worked with Nathan Filer when his first novel "The Shock of the Fall" was published in hardback. We set up a joint event with the University of the West of England (UWE) onsite at Blackberry Hill in Bristol, and Nathan read from the book and took part in a Q&A, telling us how he had wanted to write a novel "about mental health issues with no baddies, just people doing their best in difficult times". Little did anyone know at that point that a few months later he would go on to win the Costa book of the year award for his Bristol-set novel. We like to think we played a part.

But it's not just writers we mingle with in the library world, and when Callington Road had its official opening Anthony Head visited to cut the ribbon. Naturally having Giles the librarian from Buffy the Vampire Slayer on the premises was too good a photo opportunity to miss. Some insider info - not all the books in Buffy's school library are real. As for the photo, well one is a Hollywood star, one works in NHS libraries, you decide.....

But it's not goodbye, just au revoir, as I'm staying in Bristol, moving into the acute sector and

joining the team based at Southmead. I've worked in health information for 25 years – publishing, charity, primary care and mental health – but not worked in an acute hospital setting before so lots to learn.

John Loy
Library & Knowledge Services Manager
Avon and Wiltshire Mental Health Partnership NHS Trust (CLN)



#UKMedlibs Festive Frivolity and Seasonal Silliness

Come and join us at 8pm on Tuesday 15th December for a #UKMedlibs open house on the strangest piece of health care literature you've ever found. The Christmas BMJ is usually a good source for such things e.g. The survival time of chocolates on hospital wards: a covert observational study BMJ 2013 347 (7938): 14-15.

Perhaps you can even match this one from Postgraduate Medicine – Spontaneous pneumothorax, pneumomediastinum, and pneumopericardium in a 16-year-old drug-abusing motorcyclist surrounded by a pack of coyotes; 1989 86 (5): 79-80 (Whether you believe it or not!!)

There are no set questions this time – just come and tell us your favourite outlandish literature and chat with fellow colleagues – all you need to do is be on Twitter at 8pm on Tuesday 15th December and have our hashtag (#UKMedlibs) ready!





- Collaborative purchasing
- Authentication
- Reprourement of electronic services

A panel discussion followed ably chaired by Richard Parker, Head of Knowledge Services, Heart of England NHS Foundation Trust. Questions had been submitted during the day and the panel of Gavin Brindley, Steve Glover, Nicola Healey, Richard Osborn, and Marion Spring covered a wide-range of subjects. This ranged from resource discovery to the inevitable frustration with HDAS. As we now know library staff across the country voted for HDAS improvement so a unified Discovery system may be some way off!

View all supplier and presenter PowerPoint presentations at;

<http://uhcw.wordpress.ptfs-europe.co.uk/2015/06/22/resource-discovery-tools-for-health-libraries/>

Sue Robertson
Library Services Manager
Buckinghamshire Healthcare NHS Trust (STM)

Lucy Gilham
E-Resources Librarian
Royal Berkshire NHS Foundation Trust (RBH)

Circulation group memo!

Hi all. Merry Christmas from the Circulations group! Please take a few moments to read these items whilst wearing your festive jumper, eating a mince pie, or dreaming of a few days off work over the festive period!

- There are 880 user records on Olib that expired more than three years ago. Please ensure you have a procedure in place in your library to delete expired users. This is to ensure we comply with data protection rules. More on this at <http://www.swimsnetwork.nhs.uk/modules/circulation/user-records/> (see user records policy at top of page). You may also want to set up a broadcast notice to users nearing their expiry date to keep on top of your expired users once the initial trawl has been done. More information on this can be found on the Swims Network pages <http://www.swimsnetwork.nhs.uk/system-general/alerting/> (see Word document at top of page for instructions).
- Hyphenated names. It has been discovered that Olib does not currently treat a hyphen like a space in searching user records. Therefore a missed hyphen might be a missed user. Example Mr M. Al-Fayed comes into the library but does not have a hyphen in his name on his ID badge / on his membership form. Library staff search for M. Al Fayed and do not find his original record so create him a new one. Mr Al-Fayed now has 2 records. The only solution to this at the moment is to ensure that when you join a user you try variations of names or use the wildcard search option. This problem will be rectified by the next service pack upgrade but in the meantime please see <http://www.swimsnetwork.nhs.uk/modules/circulation/user-records/#surnameSearching> for further information
- Notifying other libraries of user location change. Just a reminder that it's still mandatory policy to let other libraries know if you join up a user to your service who is already registered at another service. Just a quick email with the user's details will suffice. This is to ensure we comply with data protection rules on keeping user's data up to date.

Many thanks,
Claire O'Connor
Circulations Group Chair (CGH / GRH)



Flu jabs at Discovery Library

In previous years, this campaign has been rolled out at various sites across the hospital. After strongly supporting previous successful Health and Wellbeing days twice a year, for the last few years, we then suggested to the Occupational Health and Wellbeing Department that they carry out flu inoculation clinics at Discovery Library. It was arranged that regular clinics were to be held here as a permanent base throughout the autumn leading up until Christmas and beyond!



Abbie Evans, Librarian

The clinics run three times a week and these sessions are advertised electronically to staff and advertised at the front counter. As an incentive, post-its, highlighters, pens and even a free coffee were advertised at one point, and a percentage barometer indicating progress of inoculations is on display on the staff intranet.

As a result we have had an influx of staff that would not normally visit the Library; so it has been extra publicity for us and added another string to our bow as a multi-use facility and becoming supportive flu-busters!

Benita Beeson
Library Assistant
Plymouth Hospitals NHS Trust (PLY)

E-book platform update

This is an update / reminder of an item Laura Coysh wrote for Swimming Pool about a year ago along with our experiences at CGH / GRH of using it. We have found that it has saved us money which is something always worth sharing with colleagues and there's no catch!

EBL is an e-book platform owned by Proquest. We access it in the NHS via Blackwells and the NHS Framework Agreement so do not have to pay a platform fee to use it. We should also receive 5% off the purchase prices via the framework agreement.

We initially started using EBL to gain e-access to The Royal Marsden Hospital Manual of Clinical Nursing Procedures which we previously purchased directly from Wiley. Purchasing from EBL meant that the Royal Marsden cost only a fraction of what it would have cost buying directly from Wiley. (£76.93 vs £2332 + VAT!) Other libraries report that the Maudsley Prescribing guidelines are equally as useful and good value for money.

Purchasing from EBL is similar to buying something online at home and is very quick and easy. Once purchased there is a URL pertaining to that book which is Athens authenticated. E-books can then be added to SWIMS in the normal way.

We have used EBL to gain access to books that we'd have otherwise requested from British Library as we found the costs of buying them for a year or renting them via the short loan options were not much more or even less than a BL loan and renewal. We've also purchased an EBL book instead of multiple copies of print books for a course the Trust was running.

Not all publishers / books are available on the platform and costs do vary wildly but we've found it's often worth checking to see if what you're looking for is there at a reasonable price. We have



not yet gone down the route of advertising the platform to our users as our book budget is as ever fairly restricted but this is something we may look to do in the future.

If you're interested in setting EBL up for your site the contact is Mark Charlesworth at Blackwells mark.charlesworth@blackwell.co.uk . Payment for e-books once purchased is via invoice from Blackwells.

If you want to know more feel free to contact me - Claireoconnor@nhs.net (although Laura Coysh at PLY is the real expert!)

Claire O'Connor
Deputy Library Services Manager
Gloucestershire Hospitals NHS Foundation Trust (CGH/GRH)

Network news

New member of staff at Berrywood Library



Our new Library Assistant, Kemeisha Turner, came to join our team in August moving from South & City College Birmingham where she had spent the last 13 years working in their libraries at various sites across the city. One of the tasks that Kemeisha has taken on is responsibility for Inter-library loans and you may already have seen her name appearing in emails where she is responding to requests for articles requested on the Health-ILLs list.

Anne Tales
Library Manager
Northamptonshire Healthcare NHS Foundation Trust (BWL)

Jane and Jane leaving Southmead

After many years of stability, 2014-5 has been a year of comings and goings for Southmead. Library Services Manager Jane Villa retired at the end of October and, true to form, will not be idle for long. After many years' service to the NHS and Southmead/Frenchay in particular, she has a very active retirement planned, involving knitting, looking after grandchildren, and generally enjoying herself. Jane had a very lovely Southmead send-off, with a suitably civilised cream tea. Jane sends thanks to all who kindly sent messages and presents. We believe she is going to use any financial contributions to buy herself a sewing machine. Knowing Jane's dedication and attention to detail, it might just be worth watching out soon for the "Jane Villa Couture" dressmaking label....did you know Jane is already a professional knitter? She has just returned from spending





ten days in sunny Dubai, where she had a lovely time as “Granny Villa”, playing with her grandson, watching Postman Pat, and generally lounging about by the pool. Jane’s calmness and common sense will be much missed throughout the region, as will her knowledge of the vagaries of the Swims system.

In November we also said goodbye to Jane Sweetland, who decided somewhat suddenly to retire. Jane was the dedicated singleton Specialist Neurosciences Librarian at Frenchay Hospital for many years. When the hospitals merged in 2013 she was taken into the fold of Southmead Library. Jane masterminded our Library Showcase week in early October and also organised the away-day in September, which included a very educational and amusing tour of the Wills Building at the University of Bristol. Jane was very highly thought of by the Neurosciences Department and had adapted well to working in a larger team. Her knowledge of medical history and of specialised neuroscience resources will be difficult to replace.



The photograph shows ‘Professor Emeritus’ Jane Villa in what just might have been former Chancellor Winston Churchill’s very own chair; Jane Sweetland is in sage green on the right hand side of the photograph in the middle row, next to Lesley Grieg and just behind Jacqueline Ricketts (red top and black cardigan).

If you are interested; the tours of the Wills building at the University of Bristol run every Saturday at 1pm and any money raised goes to Bristol Children’s Hospital (booking essential).

We wish both the Janes all the very best in their respective retirements and look

forward to welcoming several new faces to Southmead in the coming weeks – watch this space!

P.S. Jane has confirmed that she recently took a trip to John Lewis at Cribbs and has now bought “a very nice Janome machine, the same one they used on most of the Great British Sewing Bee programme, does all sorts of fancy things like button holes and hemming”.

Paula Younger
Deputy Library Manager
North Bristol NHS Trust (SMD)

Staff changes at your library...?

Why not write about it in Swimming Pool?



Love in a Box at Discovery Library

Senior Librarian Laura Coysh has supported the appeal from the Mustard Seed Mission for Love in a Box (LIAB) at the Discovery Library for several years. The overall aim of this charity is to deliver treat filled boxes to underprivileged children in Eastern Europe each Christmas. Laura's support of this and enthusiasm has led staff around the Trust to join in and pledge boxes around November each year.

LIAB has also had great support from people contributing in pennies, gifts, and their time, such as family and friends kindly rallying around with donations and wrapping shoeboxes. A bulk collection is then arranged with the couriers via our Stores Department. Last year there were around 50 boxes that went out from the Trust and this year we doubled that!

For anyone interested please check out the following link for this very worthy cause: <http://www.msrm.org.uk/liab.html>

Benita Beeson
Library Assistant
Plymouth Hospitals NHS Trust (PLY)



(L-R) Laura Coysh, Senior Librarian, and Benita Beeson, Library Assistant

Christmas at RCH

Here are some photos of Christmas decorations that the library team at RCH have created from 'old tat'. We had thought that we would run a competition locally to see who could come up with ideas for decorations from recycled stuff.

The Christmas tree I made out of used journal boxes with festive colours.

Katy Oak made the paper chain around our issue desk using pages from journals that were going to be disposed of.

Matt Thomas made the Star Wars themed snowflakes, very topical this year.

Perhaps you may have already done this at your library, or maybe next year this could become a challenge for all of the library services in the patch!

Chris Johns
Systems Librarian
Royal Cornwall Hospitals NHS Trust (RCH)





Current awareness

Library Current Awareness – highlights
from recent information journals

[From Interlending & Document Supply,
Vol. 43 \(4\)](#)

**To each his own: how to provide a library
user with an article respecting licence
agreements**

Authors: Mangiaracina S, at al.
Pages: 199 - 206

[From Reference Services Review, 43 \(4\)](#)

**Modifying an information literacy game
for outreach events**

Authors: Lisa Martin and Will Martin
Pages: 643 - 655

**Writing a research paper: students
explain their process**

Author: Eleonora Dubicki
Pages: 673 - 688

Case studies and pervasive instruction

Author: Jennifer Noe
Pages: 706 - 721

[From Library Hi Tech, 33 \(4\)](#)

**When makerspaces go mobile: case
studies of transportable maker locations**

Heather Michele Moorefield-Lang
Pages: 462 - 471

**Developing and implementing 3D printing
services in an academic library**

Gillian Andrea Nowlan
Pages: 472 - 496

**Social media optimization: making library
content shareable and engaging**

Doralyn Rossmann and Scott W.H.Young
Pages: 526 - 544

How useful are smartphones for learning?

Zvezdana Dukic et al
Pages: 545 - 561

**Recommending research articles using
citation data**

Andre Vellino
Pages: 597 -609

Developing the collection graph

Tobias Blanke et al
Pages:

[From Library Review Vol 64 \(8/9\)](#)

**The issues and challenges facing a digital
library with a special focus on the
University of Calgary**

Bennett Thomas
Pages: 533 - 551

**An investigation of the training needs on
emotional intelligence of academic
libraries**

Asad Khan et al
Pages: 597 - 613

**Application of knowledge management
factors on customer relationship
management process**

Ghazaleh Hasanian
Pages: 583 - 596

[From OCLC Systems & Services:
International digital library perspectives](#)

**Information organizations and the lean
approach to service delivery**

H Frank Cervone
Pages: 158 - 162

**Partnerships: the engaged university and
library publishing**

Laura Cruz and Rachel Fleming
Pages: 196 – 203

**Compiled by Nicki Healey
Library Manager**

Weston Area Health NHS Trust (WSM)



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