

October 2015

Issue 78

The Swimming Pool

Newsletter for the
SWIMS Network



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Editorial

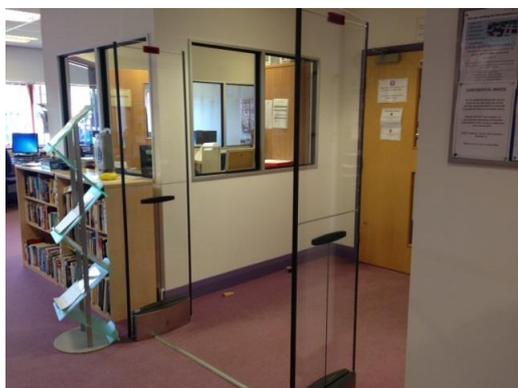
Welcome to the 78th edition of the Swimming Pool, it won't be that long before we reach the 100th edition!! I am sure we will be making plans to celebrate that one, but in the meantime we are reintroducing a feature of Swimming Pool – a roundup of the upcoming CPD events that you might find interesting. It was too late to include the literature searching MOOC that is currently running, but if anyone would like to write an article about the MOOC when it is finished we would be most grateful!

Having reintroduced the CPD list, we are wondering whether there are any other features you would like to see in Swimming Pool, so keep your eyes out for a questionnaire soliciting your feedback and opinions on the various elements of our Swimming Pool. We also hope that in the next Swimming Pool you will notice that we have tightened up on our editorial area responsibilities with our editors covering libraries on a more individual basis, which we think will strengthen the link between the newsletter and its readers.

And finally – we have a little competition going this week – remember the Chocolate Library photo from the previous edition? Well it is back again this week and we would like you to submit a caption for it – the best caption wins.....a chocolate bar of course! Please send your entries to sam.burgess@gwh.nhs.uk by 31st October – the best ones will be revealed next month.

RFID – don't be alarmed – or do!

In April of this year Weston Library and Knowledge Services implemented a Radio Frequency Identification (RFID) system. The system was implemented with the aim to simplify and improve our self check out system whilst simultaneously minimising and preventing stock loss. Library staff have been unanimous in its praise and trust staff whilst initially remarking on the sleek security gates have taken to the system nicely.



How the system works (without being too technical)

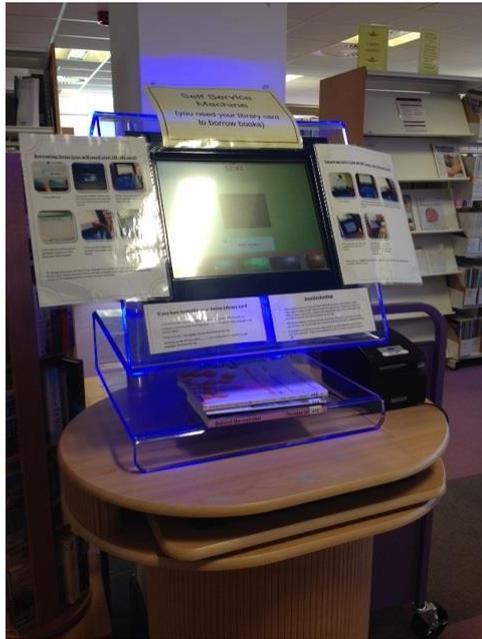
Books have a white bank card sized sticker (tag) placed somewhere inside the back cover not too close to any edges. Using the software, tags are then activated to be associated with their books barcode, these are then alarmed. For a quick visual aid we got into the practice of making a dash on the top of each tagged book to let us see at a glance on the shelf if a book was tagged or untagged.

The technical engineer from 2CQR upgraded our existing self-checkout machine to detect and read RFID tags. This means that when users issue and return books they are automatically alarmed and de-alarmed as appropriate. It also has the very handy added benefit that you can issue and return a stack of books at the same time just by sliding them on top of the reader. Users no longer need to find the barcode and scan it manually - imagine this system at Tesco!

The actual process of tagging is a tedious one but as we are a small library we were able to do it ourselves with the aid of our saintly volunteer, Alan. To tag approx. 4,500 books took us 20 days of intermittent work. On some days our volunteer Alan did several hours of solid tagging and on other days staff did the job in dribs and drabs.

Before tagging the books we were lucky to have done a thorough weeding of the collection not too

much earlier, nevertheless the process did uncover a couple items which we decided to remove but not very many given the previous year's cull.



RFID, in conjunction with the security gates which beep, serves to notify those who may not have checked a book out properly. Other benefits of the RFID system include the concept of easier, quicker stocktaking which the staff are really excited by after two years of old-fashioned weeding. New stocktakes would work by hovering a scanning wand nearby to pick up the RFID barcodes and prevent the need for removal of books off the shelf to scan them. We are hoping to "hire" a wand in the New Year and undertake a stocktake in this manner.

An analysis of our issues and returns since implementing this machine has not shown any major pattern or increase but users have remarked on how easy and great it is. It has also freed up staff time particularly since the RFID makes the self issue machine even easier to use. We expect the real test to be when we do a stock take and find out whether it has decreased our far too high missing books number compared to previous years. We find that we rarely hear the beeping of the security gates when books are brought back in, which is a good indication that people are issuing their books properly. A system is also now in place whereby a report can be run to see if the gate alarm has been triggered overnight. The report details the time and book which triggered the alarm. This system, in conjunction with our badge access, would allow us to trace who took which book out.

Our overall experience has been positive, although we have had some technical issues implementing the out of hours reporting, which has now been rectified. We will report back on the outcome of our next stocktake.

Roxanne Hart
Librarian
Weston Area Health NHS Trust (WSM)

Milestone birthday at TAU

David Chambers, e-Resources Co-Ordinator at TAU has celebrated his 50th birthday. David was suitably embarrassed with a cake and an array of cards and a rendition of Happy Birthday sung by the entire academy team.

The Library Staff
Taunton and Somerset NHS Foundation Trust (TAU)



ILM Learner of the Year for England

Editor's note: Congratulations to Lisa Riddington on achieving the ILM Learner of the Year award, Lisa has submitted the following information as she doesn't wish to blow her trumpet too hard, but I think that you would agree with me that this is well deserved!



Lisa, second from right, with her fellow award winners

"This is probably one of the best courses I have ever been on, as a new manager it was extremely relevant and has helped me to become aware of my leadership style. I now feel I understand my team better and have tools which I can use to help us to develop and become more effective.

I was very surprised to win the award as there were so many other fantastic candidates and I actually feel that it should be a joint award with our Leadership and Organisational Development team who ran

the course, they are just amazing and their passion, enthusiasm and knowledge made it such a fantastic course. I was honoured that I could represent our Trust at the national award ceremony."

<https://www.i-l-m.com/Information-for-centres/Learner-of-the-year/Lisa-Riddington>

Lisa Riddington
Library Services Manager
Gloucestershire Hospitals NHS Foundation Trust (GRH/CGH)

Macmillan Coffee Morning at the Academy Library, Royal United Hospital

At the Academy Library at the Royal United Hospital, we're celebrating raising £81 for Macmillan from our Macmillan Coffee morning!

It was a lovely event - and it really felt like the whole Education Centre pulled together and got stuck in. We were flooded with baked goods from so many departments, and so many Ed Centre staff came in throughout the day to support the cause, eat cake and donate.

At this point, I should make a special mention of Jason's Shaun the Sheep cupcakes and Sue's scrummy chocolate fridge cake sprinkled with bright purple glitter! Sue's son Dan also baked a cinnamon walnut loaf that was a particular hit - people came back for it all day. Meg used her artistic eye to set up the table so it looked as tempting as possible - and it must have worked as more than one Library user did a double-take as they passed! All in all, it was a very successful day with lots of money raised, lots of laughs had, and a lot of first-time library visitors.



It was important to us all to get involved with the Macmillan morning. One in three of us will be diagnosed with cancer, and nearly every person has a friend or relative falling sick to it. Macmillan understands that when you're diagnosed, you don't just worry about what's happening to your body; they know you also worry about what happens to your life. They provide medical, emotional, financial and practical support, and tirelessly campaign for better cancer care. They don't limit themselves to the person diagnosed; they're there for friends and family too.

In addition to the wonderful donation to Macmillan, the coffee morning really raised the profile of the Library, not just within the staff and users of the Education Centre, but in the hospital as a whole. People visited who hadn't set foot inside before, so it was a wonderful opportunity to show just what we can offer our users, first-hand.

We'd like to thank all the people who kindly donated their time and money to bake the cakes, and to everyone who joined in and donated.

If you'd like updates from the Academy Library on our events, services, eLearning and resources (with a healthy dose of bookish humour thrown in), please follow us at @LibraryRUH on Twitter!

Emily Maycock
Library Assistant
Royal United Hospital Bath NHS Trust (W14)

New intern at TAU

The Library team at Musgrove Park Hospital in Taunton are delighted to welcome Amy Gage who has joined us for her 10 week placement as part of the Project Search initiative. Amy is already helping us catch up with our housekeeping and will be assisting with a range of administration duties during her time with us.

Whilst there have been Project Search interns involved in other hospitals this is the first time for a library placement.

Find out more about Project Search at <http://projectsearch.us/About.aspx>

Jess Pawley
Senior Library Assistant
Taunton and Somerset NHS Foundation Trust (TAU)

From Amy



My name is Amy and I am a Project Search intern.

Project Search is about helping people with learning difficulties find employment, but for me it will do that and help me boost my confidence as well. Project Search was founded in America and they also have one in Yeovil where they had a 100% success rate last year.

Last year I was at Somerset College and I was doing a course called catering and hospitality level 1, my tutor thought that doing Project Search would help my confidence whereas going on to level 2 might knock my confidence even more.

My interests include Doctor Who, music and the Great British Bake Off. I do enjoy baking but I don't really have the time to do it at the moment.

Network news

New staff member at Bodleian Health Care Libraries

Bodleian Health Care Libraries is very pleased to welcome Lucinda Lyon as our new Library Supervisor at our new library the Girdlestone Memorial Library at the Nuffield Orthopaedic Centre. Lucinda comes to us with a wealth of experience in higher education including most recently a role at Oxford Brookes University and has already been heavily involved in our upgrade of the library at the NOC. Watch this space for news on developments!



Donald M Mackay
Head of Medical Sciences and Health Care Libraries
The Bodleian Libraries

Farewell to Lorena Cascant Ortolano

Here in Bucks we were very sorry to say “good-bye” to Lorena as she and her family have moved to Germany. Being multi-lingual, I am sure she will soon be conversing fluently in German with all and making an impact in the community where she is now based. Lorena contributed a huge amount to the library service, challenging us on new ways of working better, demonstrating new IT solutions to develop our online library, keeping us informed of library perspectives in Spain and sharing her ideas with enthusiasm.

We will miss her, her smile, her sense of fun and her baking.

Sue Robertson
Library Services Manager
Buckinghamshire Healthcare NHS Trust (STM)

Farewells at Hampshire Healthcare Library Service

We are going to miss the three members of staff who left us in September.

Liz Smith, Library Assistant at the Dermot Rowe Library, left to do an Adult Education Teaching Qualification at Oxford Brookes University.

Frances Little, Knowledge Specialist, and Maz Taylor, Senior Library Assistant, both left Moorgreen on the same day with our best wishes for a happy and no doubt busy retirement.

Pauline Blagden
Library Service Manager
Hampshire Healthcare Library Service (H05)



(L-R) Maz and Frances get ready for retirement!

Clinical Librarian position filled at Musgrove Park Hospital, Taunton

The Clinical Librarian vacancy at Musgrove Park Hospital has been filled by Terry Harrison. The position covers four days a week, with half the time dedicated to the Beacon Centre (Oncology and Haematology) and the rest available to the Trust as a whole.

Terry previously worked as Clinical Librarian at the Royal Melbourne Hospital, Australia. He was the first full-time, permanent clinical librarian in Australia. While working at RMH he set up the award-winning Evidence Direct service, devised and organised the annual Evidence Week event and collaborated on novel evidence technology projects, such as the GEM Initiative (contextual evidence mapping) and Healthwise (evidence services for patients).

Terry also worked as Reference Librarian for the Alcohol & other Drugs Council of Australia (ADCA), which specialised in health and social care research relating to alcohol, illicit drugs and smoking.

Some fifteen years back Terry worked at Plymouth Hospitals NHS Trust where, as Peripatetic Librarian, he set up a new outreach service, specialising in literature and evidence searching/training.

Terry is looking forward to taking on and developing the CL role at Taunton and exploring ways in which evidence can be shared and made 'living'. He's also looking forward to meeting up with his former colleagues in the South-West (NHS).

After several sojourns in Australia, Terry now lives in Devon in his dream thatched cottage. He has two adult-age children, both at university in Melbourne.

Terry's interests include walking, painting (he had an exhibition in Chichester) and writing (he has two novels published and a third on the way). In his distant past he once attended a party with Julie Christie, had afternoon tea with Tom Baker (Doctor Who) and organised rock concerts (benefits) by Chumbawamba (Indie), UB40 (reggae) and Planxty (Irish folk band).

Terry Harrison
Clinical Librarian
Taunton and Somerset NHS Foundation Trust (TAU)

Forthcoming CPD events Around the region and the country

Our Good Health: libraries & local health services, successful partnership working in support of health and wellbeing

Wednesday, 21 October 2015 - 9:00am to 4:30pm

LONDON - £85/£95

<http://www.cilip.org.uk/information-services-group/events/our-good-health>

Internet Librarian International 2015. Dynamic disruption: transforming the library

Tuesday/ Wednesday 20/21 October 2015

LONDON - £360/£600

<http://www.internet-librarian.com/2015/>

Train the Trainers: basic skills for delivering a training session.

Wednesday 28 October

LONDON - HLG event, free to members

For further information or to book a place e-mail Sarah Hennessy sarah.hennessy@swyt.nhs.uk.

Searching and beyond: the librarian's role in systematic reviews.

Friday 13 November

WINCHESTER - Free to SWIMS library staff

A one day workshop for librarians and information professionals on the systematic review process. The day will include discussion and practical demonstrations of systematic review processes, systematic literature searching, the use of search filters, updating searches, finding qualitative information, double screening search results, data extraction and reference management options.

<http://workforce.southwest.nhs.uk/libraries/libraries/continuing-professional-development-cpd/>

CILIP LMS Suppliers Showcase Autumn 2015

Friday, 13 November 2015 - 9:00am to 4:00pm

LONDON - Free to attend

<http://www.cilip.org.uk/cilip/events/cilip-lms-suppliers-showcase-autumn-2015>

Mentor Exchange Meeting

Wednesday, 11 November 2015 - 1:30pm to 4:00pm

BATH - Free to attend

<http://www.cilip.org.uk/south-west/events/mentor-exchange-meeting>

Tour of Oxford Brookes University Library

Thursday, 26 November 2015 - 3:30pm to 5:00pm

OXFORD - Free to attend

<http://www.cilip.org.uk/south-east/events/tour-oxford-brookes-university-library>

Critical Appraisal: Top-up workshop for trainers

Tuesday 1 December – 10.30am-3.30pm

TAUNTON - Free to SWIMS library staff

A confidence-building workshop for trainers, designed for library staff who deliver critical appraisal training or who are familiar with the basics and want to learn a little more. There will be lots of opportunity to compare notes and experiences with colleagues, and examples to work through and help build confidence in delivering sessions in the workplace

<http://workforce.southwest.nhs.uk/libraries/libraries/continuing-professional-development-cpd/>

SWRLIN (South West Libraries) Christmas Meeting 2015

Thursday 17 December

BRISTOL - Free to SWIMS library staff

Programme includes

- *Knowledge for Healthcare: the first 12 months* – Louise Goswami, National Programme Manager for Library and Knowledge Services, Health Education England
- *A day in the life* - Caroline Haines, Consultant Nurse & Nurse Educator in PIC/PHDU
- *UWE's increasingly digital library strategy* – Jason Briddon, Director of Library Services, University of the West of England
- *Grey Literature: what's it all about?* – Jo Hooper, Librarian, UH Bristol
- *Public Health England : how the library service contributes to national policy* - Lorna Burns

<http://workforce.southwest.nhs.uk/libraries/libraries/continuing-professional-development-cpd/>

Thinking a little further ahead...

CILIP Conference 2016: Bringing the information world together

Tuesday/Wednesday, 12/13 July 2016

BRIGHTON - Costs TBC

<http://www.cilip.org.uk/cilip/events/cilip-conference-2016>

Health Libraries Group Conference 2016

Thursday/Friday 15/16 September 2016

SCARBOROUGH - Costs TBC

<http://www.cilip.org.uk/health-libraries-group/events-conferences-seminars/conferences/hlg-conference-2016>

Compiled by John Loy

Library and Knowledge Services Manager

Avon & Wiltshire Mental Health Partnership NHS Trust (CLN)

Current awareness

Libraries in the South West no longer have access to the journals which we had been subscribing to through the Emerald collection. Therefore relevant library journals have been scanned and some articles added here.

From Health and Information Libraries Journal 32 (3)

Knowledge for Healthcare: the future of health librarianship

Evaluating the effectiveness of knowledge brokering in health research: a systematised review with some bibliometric information

Could we do better? Behavioural tracking on recommended consumer health websites

Predictors of the authenticity of internet health rumours

A case study of the organisation of research knowledge by systematic reviews within the mental health care field

Systematic searching for theory to inform systematic reviews: is it feasible? Is it desirable?

The Electronic Library Vol. 33 (5)

Perceptions and acceptance of librarians using Facebook and Twitter to promote library services

Using a digital library instead of a traditional database

Library & Information Science Research Vol. 37 (3)

Mobile wellness application-seeking behaviour by college students – an exploratory study

Exploring variation in the ways of experiencing health information literacy: a phenomenographic study

The Portable Document Format (PDF) accessibility practice of four journal publishers

Testing the impact of an information literacy course: undergraduates perceptions and use of the university libraries web portal

Library Hi tech Vol. 33 (3)

A library's information retrieval system (In)effectiveness: case study

A multi-source book review system for reducing information overload and accommodating individual styles

Computers in Libraries Vol. 35 (7)

How to make a MOOC

Improving Web Discovery with maps

The role of the library in fostering research skills

Librarians learn new technology

Evidence Based Library and Information Practice Vol.10 (3)

First-Time Use Books are Frequently Available for Patron-Driven Acquisition

Print Books are Cheaper than E-Books for Academic Libraries

Library Fines Make a Difference in Academic Library Book Return Behaviour

Evidence Based Practice Using Formative Assessment in Library Research Support

Electronic Resource Availability Studies: An Effective Way to Discover Access Errors

The Open Access Conundrum

Compiled by Nicki Healey

Library Manager

Weston Area Health NHS Trust (WSM)

Caption competition



Remember this photo from last month's Swimming Pool? Submit a caption for it – the best caption wins.....a chocolate bar of course! Please send your entries to sam.burgess@gwh.nhs.uk by 31st October – the best ones will be revealed next month

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