

May 2015  
Issue 73

# The Swimming Pool

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**Newsletter for the  
SWIMS Network**

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## Focus on copyright

On 19th March I attended the CILIP South West Members Network Members' Day at Exeter Public Library. The topic was 'Focus on Copyright' and while this might sound a bit dry, it was actually quite interesting and made more accessible by good presentations. I certainly left feeling that I knew a little bit more than I did when I arrived, which is always a good sign...!

I had never been to Exeter Public Library before so to visit that was in itself a good excuse for a day out. Unfortunately I don't have any pictures but we did get a tour of the Fab Lab, which was mentioned at the SWRLIN Christmas Meeting. It was good to see the machines and 3D printers at work, although the room was smaller than I thought!

I was pleased to see a couple of familiar faces from the region; attendance was largely from academic libraries who as we know approach copyright fairly differently. However, one of the main things I took away from the day was that copyright is very much common sense, and is, for good or for bad, very much open to interpretation.

Emily Stannard's presentation first thing in the morning was especially informative. She gave an overview of recent changes to copyright law. She is very knowledgeable and enthusiastic about copyright, which helps on a drizzly Thursday morning when the caffeine hasn't quite kicked in! Ben White again was very enthusiastic. He addressed the question - what is "fair" in the context of copyright? The answer is that "fair" is not defined in law. This is where I came away thinking that copyright is open to interpretation, and one person's view may differ widely from another's. His session was loosely in the form of a workshop, and we were posed the following question - is it a breach of copyright if a teacher uploads only the conclusions of medical articles on to Google docs for his students to access? This sparked interest amongst those of us from healthcare libraries. In case you are dying to know - apparently no, this is not a breach of copyright, for the Google docs can be password protected.

Google docs looks to be the way of the future, according to our academic colleagues, although you all know as well as I do that we may well never get this past our IT departments!! Finally, Bartolomeo Meletti and Victoria Stobo from the University of Glasgow gave a short presentation on their website, [www.copyrightuser.org](http://www.copyrightuser.org) They acknowledged a key point - that copyright is no longer just a discourse among experts. Every day, those of us who use the internet to create things such as fan-fiction and images are entering what is known as the "copyright marketplace." Copyright law needs to adapt to fit the new reality of users as creators. Social media allows us as ordinary people to share our creations with millions of people around the world in a very short space of time.

Meletti and Stobo take a bottom-up approach, which focuses on answering the questions people have about copyright, rather than assuming knowledge and telling people what they should know. This makes it more user-friendly, and this is key if we want to get people involved in copyright instead of telling them what they can and can't do with the risk of coming across as obstructive. Proving there really is no escape, they showed a short clip from their website featuring a series of copyright-questionable clips and presented it as a case worthy of the world's only consulting detective. Again this makes it fun, current and accessible, as the clips are from recent news items. And anyway, who doesn't love a bit of Benedict Cumberbatch... er, I mean, Sherlock Holmes...

**Jess Pawley**  
**Senior Library Assistant**  
**Taunton and Somerset NHS Foundation Trust (TAU)**

## Network news

### Bennet Jones leaving

Five years ago on a muggy August morning in Chippenham, a shy young library assistant full of potential was unveiled (after a day of 'child safeguarding and stuff'). The librarian-to-be was Bennet Jones, and little did the NHS know what an effect he would have on all of us.

Bennet is now moving on to pastures green (academic libraries beware!) and he will be sorely missed by all of us at UHBristol, as well as his former colleagues at AWP, and anybody who has come into contact with him through his role as a SWIMS administrator.

Bennet has always taken on a positive role in regional developments, and as a librarian here at UHBristol he has fearlessly embraced the day to day duties, as well as going above and beyond with his outreach work – helping multiply our departmental Current Awareness programme twentyfold, and leading in regular sessions on critical appraisal, literature searching, and statistics.

I'm sure we haven't heard the last of Bennet here in the NHS, and I look forward to welcoming him back as soon as he realises he's made a HUGE mistake in leaving us! We wish him all the best, and are very grateful for everything he's brought to the service.

Best of luck to you Bennet aka B, Ben, Bennett, Jones.

**Tom Osborne**  
**Library Manager**  
**University Hospitals Bristol NHS Trust (BRI)**

### New library assistant at W14

Welcome to Meg Luscott who joined the team at Bath at the beginning of April. Meg is new to libraries but says she's "loving it"!

**Sue Wray**  
**Assistant Librarian**  
**Royal United Hospitals Bath**  
**NHS Foundation Trust (W14)**

### News from Oxford Health

We were thrilled to hear of the arrival of baby Matthew James to Julia Hallam, one of our Outreach Librarians, and her husband Andy, on 1 March.

Congratulations also to Katie Carter, Julia's maternity cover, who was married to Ian on 10 April and is now called Katie Treherne!

**Outi Pickering**  
**Assistant Librarian**  
**Oxford Health NHS Foundation Trust (WARN)**

### News from NHS East Dorset LKS Bournemouth

Liz Wright has only been with us as Library Assistant at Bournemouth since October – we can hardly believe that's all – and has already decided that Librarianship is the career for her. She has started a distance course at Robert Gordon University for MSc in information and library studies. She has already taken advantage of local training in cataloguing (thank you Jill) and we are looking forward to spin-offs from her training in new ideas and library developments

**Jo Laing**  
**Librarian**  
**Royal Bournemouth and Christchurch Hospitals NHS Trust (D02)**

## LILAC at Newcastle University Wednesday 8-Friday 10 April

I was lucky enough to receive Health Education England funding to attend LILAC (Librarians' Information Literacy Annual Conference) this year. LILAC is run by the CILIP Information Literacy Group and is for "librarians and information professionals who teach information literacy skills, are interested in digital literacies and want to improve the information seeking and evaluation skills of all our library users whoever they may be" (<http://www.lilacconference.com/>). I had previously heard good things about LILAC conference and was keen to experience it for myself and I was not disappointed! There were six separate themes for this year's conference: research based information literacy (IL), IL and employability, outreach and collaboration, IL for under 18s, delivering IL through new technologies, and creative approaches to IL. Over 280 people attended, with quite a few from outside the UK and a quick count of the programme showed there were a total of 58 parallel sessions on offer with some flexibility to change pre-booked sessions. As a new attender on arrival I was given a "newbie" badge which prompted extra help with directions and generally getting the most out of the conference. A networking evening was hosted at the Great North Museum and a conference dinner at Newcastle Civic Centre.

The conference commenced with tours of either the Walton (medical) Library or the main University lending library (the Robinson Library) so I opted for the tour of the Walton which is located on the top floor of the Medical School building and corridor-linked to the Royal Victoria Infirmary. The library was superbly presented with zoning into different work areas (quiet, social, silent, eating), student texts collection, medicine in literature, and clinical skills equipment collections. Linda Errington, Librarian, told us of an information skills simulation they use for training. Students have to create an article from a Word document: format it, import an excel graph, import a jpeg, insert references and create a bibliography using EndNote. Adverts were on display for a new idea – a pop-up library in a building near the Students Union – which has been very successful (select pop-up via this link <http://www.ncl.ac.uk/library/contact/library-locations> ).

The strength of the conference was very much in the breadth and depth of the parallel sessions across the three days. The first parallel session I attended was on the relevance of theories of IL such as the new Information Literacy Framework by the Association of College and Research Libraries, (<http://www.ala.org/acrl/standards/ilframework> ) which was felt to be useful for conversations with academics. This was followed by the first keynote speaker, Ray Land, Professor of Higher Education at Durham University, on threshold concepts and troublesome knowledge and how IL can lead students to "new and previously inaccessible ways of thinking about something"; indeed in the context of authority of information being one of the ACRL Framework that information itself may well constitute a threshold concept. He emphasized a transformative view of learning "without which the learner cannot progress to a fuller understanding, and involves an ontological shift".

The second parallel session I chose was a two hour workshop by Darren Flynn, a teacher from Bradford, who talked about the prevalence of "teaching to the middle" and the need to provide differentiated instruction and activities for the whole range of learners' abilities. There were three parallel sessions, from librarians from the University of York, University Hull and Sheffield Hallam - these described how IL teaching delivery had changed from an organically-developed subject embedded model to one which, prompted by restructuring and fewer staff, was more closely aligned to academic's research-led teaching, employability skills (critical appraisal, and confidence across platforms), and student-led activities. The "flipped classroom" was frequently mentioned and I was introduced to the concept of "thought bombs" in group work: think along the lines of painting a scenario and then adding in additional facts.

The second keynote speaker was unfortunately not able to attend due to family illness (one of only two changes to the programme which was pretty impressive) so we had a replacement speaker from UnionLearn, the education arm of the TUC, and the third keynote speaker was Barbara Fister, an education expert from Minnesota talking on IL, libraries and transformative learning, somewhat similar to Ray Land's presentation. The conference ended with a panel discussion which included Maggie Philbin TV presenter, and a tour of the city's main public library. I felt the Geordie welcome, the volunteer staff and the conference organisers had provided a wonderful few days of reflective practice!

**Liz Callow**  
**Outreach Librarian**  
**Bodleian Health Care Libraries**

## **Bournemouth library survey**

We had a huge response to our library survey using SurveyMonkey with 361 entrants and congratulations to our Amazon voucher winner in the prize draw!

We have received valuable information and many helpful comments. These are still being processed but the key messages are:

- "The resources and training etc. aren't advertised enough" – We have scheduled monthly announcements in the blog and staff bulletin about bite-size training on the range of information resources. We are also promoting print and e-book acquisitions
- "There is a dearth of some specific reference books" We will be updating our book stock very soon now the stock review is nearly complete
- "Rooms to do research in a group" – we are reviewing the library space and hoping to improve the study areas
- "Wi-Fi would make a huge difference" - Our IT needs review - library PCs have already been updated
- "great training very good approach to support learners - and for various levels of IT skills" Comments on training had one of the highest rates of comment and most were very positive

There are a number of issues we need to address: induction is overwhelmingly effective in raising awareness of the library service – however improving visibility of the Library intranet and homepage is an important consideration especially as the library no longer has an official presence at Trust induction. Awareness of the blog/intranet presence is disappointing with 35.7% not using it and 38.2% unaware of it. We asked the question "Did you know that the library offers group and one to one training sessions to all staff on a range of topics?" 38.6% said yes 61.7% said no – so we have recently introduced monthly bite-size demos and sessions on information resources and are planning to advertise these on the staff bulletin as well as the library homepage

And our favourite comment: "The best library staff I have encountered. Thank you."

**Jo Laing**  
**Librarian**  
**Royal Bournemouth and Christchurch Hospitals NHS Trust (D02)**

## De-stress with World Book Night at Prospect Park Hospital

*“Did you know that reading can reduce your stress levels by up to 68%? Plus, people who read books regularly are on average more satisfied with life, happier, and more likely to feel that the things they do in life are worthwhile.”*

That was the leading message for our book giveaway as the library helped spread the joy of reading on World Book Night 2015.

We applied for three titles and received one: The Queen’s Gambit which proved very popular, with our first collector arriving at 9:02am. Visitors coming to collect books came either eagerly; worried whether there would be any books left; or timidly, wondering if they had misread the email about free books. Staff were also encouraged to take a book for patients on the ward who might be interested.

The de-stress message obviously worked as several staff also stopped to browse our Health and Wellbeing Collection or use the massage chairs now installed in the library. Verdict: World Book Night helped us draw in staff who aren’t regular library users, so it’s definitely one we will repeat next year.

**Barbara Moye**  
**Assistant Library Manager**  
**Berkshire Healthcare Foundation Trust (PPH)**

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### Our recipients...

### Janine being de-stressed by her book...

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### Our books...

## World Book Night at Cornwall Health Library

Cornwall Health Library once again took part in World Book Night for the fourth consecutive year. We managed to secure copies of *Escape from Camp 14*, *Queen's Gambit*, *After the Fall*, *The Martian*, *Skellig*, and after some swapping with Derriford Library, *Prime Suspect*. We also gave away around 30 copies of *Shock of the Fall* that we acquired from the SWIRLIN Christmas party in December, and had around 10 copies of a title called *Paper Whites* which features poems and photography by the wife of one of the university lecturers in the Knowledge Spa. This gave us a grand total of around 160 books to give out to members of staff, students, and the public.

We gave the books out between the hours of 12pm – 1pm in one of the main thoroughfares of the Royal Cornwall Hospital, and successfully managed to give away all of the books to some very grateful people during this time. They were given to a wide variety of people, all of whom we encouraged to share the books with others after they had finished reading it, and explained to them the importance of reading for pleasure.

This was the biggest amount of books that we have given away so far whilst taking part in World Book Night, and we hope to be back again next year with an even greater amount so that we can once again spread the joy of reading!

**Matt Thomas**  
**Library Assistant**  
**Royal Cornwall Hospitals NHS Trust (RCH)**

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## World Book Night 2015 at St Andrew's Healthcare

The Patients' Library has been successful for three years in a row in applying to be a book giver for World Book Night. This year, we were sent 36 copies of Lynda La Plante's bestselling crime novel, *Prime Suspect*, on which the classic TV series was based.

Half of the books were kept on the counter in the Library itself, with our trusty Library Assistant Stuart giving them out to visiting patients. Meanwhile, Senior Library Assistant David took the rest and set up a stall in Tompkins Café, a popular spot on site for patients to get a bite to eat and for staff to get five minutes to themselves!

Most of our books found good homes with the remaining few distributed in the following days, plus we managed to talk to some hesitant readers who were delighted to take away a book they might not have otherwise had the chance to read.

**David Abdy**  
**Senior Library Assistant**  
**St Andrew's Healthcare (SAN)**

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## World Book Night at SMD

We've enjoyed giving away a small number of free books from the library on the last few World Book Nights, but we decided this year to take our books into the foyer of our newly built hospital. This meant we could offer books to a much wider range of people including the general public, which seems to fit the spirit of World Book Night. It also promotes the library to Trust staff, still unsure where we are after the recent hospital moves.

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We were delighted to receive three sets of books from the Reading Agency, and we also used our extra copies of Shock of the Fall. On the day Sam Penny and I trundled our boxes of books and the library banner across to the new hospital and set up in the busy atrium. There was interest as soon as we arrived - a visitor came to swap another WBN book that she'd received the day before and already finished reading. A small crowd soon gathered, and all the books had found a home within 30 minutes. We were pleased that we'd reached a cross-section of visitors, staff and

volunteers, and that several books were taken for patients on the wards. Shock of the Fall was particularly popular with staff, with several recommending it to their colleagues, and some remembering the author when he worked here as a mental health nurse.

It was a very positive experience and we would recommend that you try it either as a library or as an individual giver.

**Elaine Beckett**  
**Stock Management Librarian**  
**North Bristol NHS Trust (SMD)**

## World Book Night at W11 Salisbury

This was the first time we have done World Book Night; we were a little disappointed as we were only given 54 books, two titles! So instead of distributing them all over the hospital as we had intended, we just offered them in the library, together with chocolate biscuits. They were all gone before 10am! It was a bit of fun but I'm not sure whether it achieved anything, unless you count two new library members!

**Jenny Lang**  
**Head Librarian**  
**Salisbury NHS Foundation Trust (W11)**

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